



Quality Policy

IceOxford Limited operates a Business Management System meeting the requirements of BS EN ISO 9001:2015 and BS EN ISO 14001:2015. We are committed to providing services which completely satisfy the expectations of our customers.

We implement documented procedures for all functions aimed to meet requirements of the Standard and which provide a framework for establishing and reviewing the Company Quality Objectives. We are committed to Continuously Improve the effectiveness of our Business Management System and the service we provide our customers.

The Managing Director has the authority and responsibility to ensure that documented systems and procedures are prepared, maintained and implemented to ensure compliance with company policy, customers' requirements and the Business Management System. The Managing director shall also ensure that any amendments to the Standard referred to above continue to be reflected in the Business Management System.

In our quest for excellence and continual improvement, we ensure that all staff are suitably trained, and are provided with appropriate resources to meet customer as well as statutory and regulatory requirements. The Company ensures effective implementation and maintenance of its Quality Management system through the Internal Audit process.

Chris Busby
Managing Director
10th December 2019

A handwritten signature in black ink, consisting of several loops and a long horizontal tail, positioned to the right of the typed name and date.